

Obtain Cluster License Keys

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Applies to: Hammerspace 5.2 and later.

Cluster license keys come from the Hammerspace Licensing and Delivery Portal.

Sign in at https://hammerspace.flexnetoperations.com/flexnet/operationsportal/downloadPackageVersions.action?lineId=Hammerspace&orgId=Hammerspace, then choose <menu>Activation & Entitlements List Entitlements</menu>.

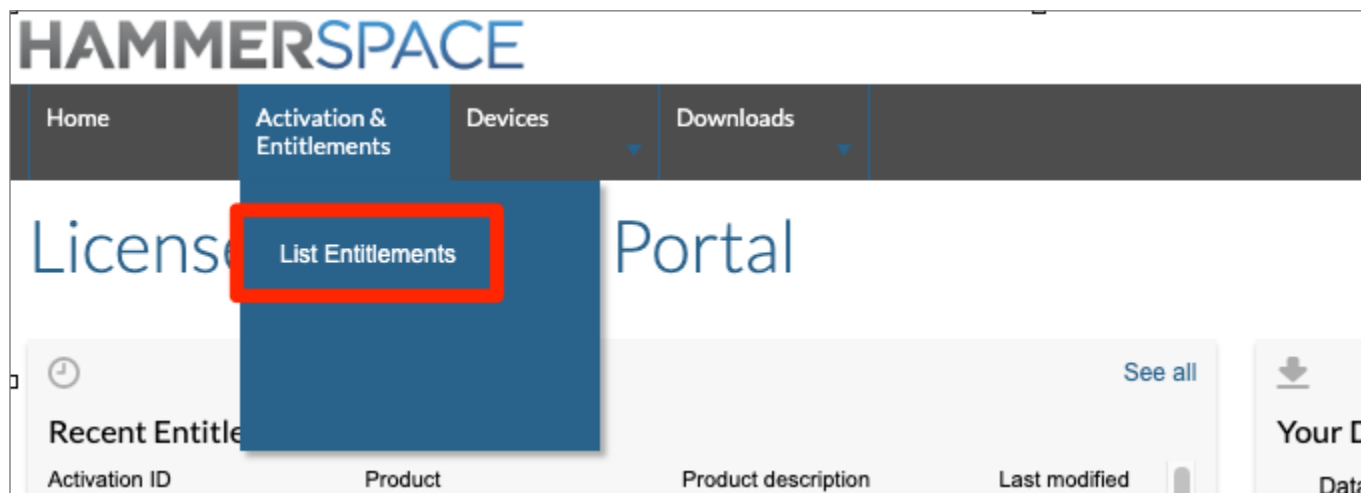


Figure 1. The Activation and Entitlements menu

Your license keys are in the first column of the List Entitlements page.

 A screenshot of the 'List Entitlements' page in the Hammerspace portal. The page shows a table of entitlements. The first column, 'Activation ID', is highlighted with a red rectangle. The table has columns: Activation ID, Entitlement ID, Sold to, Product, Version, Available quantity, Total quantity, Expiration, Maintenance, and Downloads. There are two rows of data. The first row shows 'Pd User (Pd User)' for 'Hammerspace' with version '4.2.1'. The second row shows 'Pd User (Pd User)' for 'Hammerspace' with version '4.6.x'.

Activation ID	Entitlement ID	Sold to	Product	Version	Available quantity	Total quantity	Expiration	Maintenance	Downloads
[Redacted]	[Redacted]	Pd User (Pd User) Type: End Customer	Hammerspace	4.2.1	9753	9999	Aug 31, 2029		Download Now
[Redacted]	[Redacted]	Pd User (Pd User) Type: End Customer	Hammerspace	4.6.x	40	100	Jan 24, 2032		Download Now

Figure 2. License keys on the List Entitlements page

In most cases the same key is used on all of your clusters, and it keeps working across a major version upgrade — moving from 4.x to 5.x, for example.

Contact Hammerspace Support if you are a customer without a portal login, if the List Entitlements page is empty, or if an expiration date does not match your purchase agreement.